



TELESERVICE

FAST – SECURE - TRANSPARENT

Remote Diagnostic Assistance saves time and money. With your approval, a Bihler specialist can access your machine remotely, recognizes control system breakdown and immediately analyzes and resolves operating failures. Cost effectively problem solving with minimum machine downtime.

FAST

- Use of various communication technologies with maximum bandwidth
- Access to all network modules allowing in-depth malfunction diagnosis

SECURE

- Data encryption as per the latest safety standards
- Authorized users only and recording of all connections

TRANSPARENT

- Your operator establishes access to Bihler at machine operation panel
- Full access control - at the push of one button